

CORTINA360 SRL- GUIDE ALPINE CORTINA360 - Scuola d'Alpinismo

BOOKING TERMS AND CONDITIONS - GENERAL CONDITIONS AND CANCELLATION

Below are our booking and cancellation conditions, valid for all bookings made with CORTINA360 SRL and GUIDE ALPINE CORTINA360 - Scuola d'Alpinismo through our channels.

Therefore, they are considered read and accepted at the time the request is sent.

The reservation is to be considered confirmed only after our written communication and after the payment of the required deposit. The request and confirmation emails have the value of contract between the parties according to the Italian legislation and are binding for those who make the reservation and for all other subjects mentioned in the same, including minors.

BOOKING CONDITIONS

- For every outing we make, the reservation must be made no later than the evening before the beginning of the activity, unless otherwise indicated.
- The costs indicated are per person for group outings and per day for a private guide. Prices vary according to season, number of people and the type of activity required.
- For group outings, in the case where the minimum number of participants is not reached, a surcharge will be applied, or the group will be cancelled upon notice.
- Times and itineraries may vary depending on weather conditions.
- CORTINA360 SRL and GUIDE ALPINE CORTINA360 - Scuola d'Alpinismo reserve the right to modify the itinerary in the event of any accessibility or weather problems as well as the insufficient health and/or fitness of the customer.
- For special packages and personalized offers, different and specific booking conditions will be communicated.

DEPOSIT

Reservations are confirmed only after the payment of a deposit equal to 30% of the total amount, according to the methods indicated in our confirmation email, or according to specific agreements between the parties.

For special packages and customized offers, different and specific deposit amounts will be communicated.

BALANCE

The balance of the amount due must be paid by the morning before departure, unless otherwise communicated for specific and multi-day activities. For special packages and personalized offers, different and specific conditions for the payment of the balance will be communicated.

CANCELLATION/CANCELLATION

The reservation is made for a specific date.

- If the cancellation of the reservation takes place within 15 days before the date of the service the total deposit paid (which is equal to 30% of the amount of the service) will be returned minus 10% of the total amount for secretarial costs.
- If the cancellation of the reservation takes place after 15 days from the date of the service, all of the deposit paid or an amount equal to 30% of the total service will be retained.
- Different and specific cancellation policies may be communicated for packages and types of particular services.

COVID-19 INFO: <https://www.salute.gov.it/>

GENERAL CONDITIONS OF SALE OF THE PACKAGE TOUR

Take a look at the full document published on the website www.cortina360.it/ documents

INSURE YOUR STAY!

Dear Guest, now that your booking is confirmed, you have 48 hours from the date of booking to add a 'Stay Insurance. Thanks to Booking Protection by Allianz Global Assistance you can protect your stay in case of cancellation and more. Booking Protection is only available from PC, not from Smartphone or Tablet.

Click here for a quote and for the complete product description! <https://www.agi-affiliate.it/ita/skiadventure>

FORM FOR THE VERIFICATION OF CONDITIONS FOR CARRYING OUT THE ACTIVITY

Having read the terms and conditions of booking and the general conditions and cancellation I the undersigned;

Surname..... Name.....

National Insurance Number.....

Date of Birth..... Place of Birth.....

Nationality..... Address..... n°..... City.....

Telephone.....e-mail.....

Exercising the parental responsibility of:

Surname..... Name.....

National Insurance Number.....

Date of Birth..... Place of Birth.....

Nationality..... Address..... n°..... City.....

Telephone.....e-mail.....

DECLARE UNDER MY RESPONSIBILITY

1) to have been informed in advance by the organisers of the specificities and risks of the activities booked and to indicate my / my child's intention to participate in them at my / my child's own risk and decision, I acknowledge that I have received all the technical and behavioural instructions to be followed on all occasions and in any emergency situation that may arise;

2) to have the physical, mental and technical skills necessary to carry out the activity booked and to be unaware of any pathology that may constitute a contraindication for this practice;

3) to undertake to pay the utmost attention to the briefing that will take place before the beginning of the booked activity and that, at the discretion of the technician, I / my child may be considered unfit for the activity if it is considered that the technical instructions and/or behavioural services provided have not been understood, or would be unable to be carried out by me / my child.

4) acknowledge that I / my child have / has been provided with the specific safety equipment required for the booked activity and the self-regulatory rules displayed at the premises;

5) to have been fully informed of the content of this declaration, to have read it carefully and signed it on my own initiative;

6) to exempt, therefore, Cortina360 srl and its technicians (guides, teachers, instructors) from any liability and compensation, except in the case of intentional or gross negligence proven and obvious, against myself / my child for physical and material damage occurring before, during and / or after the activity, even if due to the actions of third parties or other participants;

7) to expressly accept all the rules of this document and the general conditions of the sales contract and to be obliged to comply with them and to fulfil them without exception;

8) to give consent to the processing of my / my child's personal data pursuant to Legislative Decree no. 196 of 30 June 2003 of art. 13 of EU Regulation n. 2016/679 (GDPR) and to allow their processing to the extent necessary for the pursuit of statutory purposes and to lend, Furthermore, consent that the data is communicated to and processed by Cortina360 srl to the extent necessary for the fulfilment of obligations provided by law, statutory rules and those of the sports system;

9) ☐ to authorize ☐ not to authorize Cortina360 srl and its collaborators the use of images and/or video footage that portray my / my child's person. Furthermore, that nothing is due to me, either now or in the future, for the use of the aforementioned photographic and/or video material by Cortina360 srl, which could be used for the preparation of brochures, for the website, posters, picture albums, calendars, thus relieving Cortina360 srl and its collaborators from any liability;

I accept - Accepting subscribe to what is stated in the previous points, from 1 to 9, pursuant to art. 1341 of the Civil Code.

Date

Signature.....



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